

# Our Exclusive “No Questions Asked” Guarantee!



Elegant   
WINDOW FASHIONS



# Best Warranty in the Business

We offer the best warranty in the industry, so you can relax knowing that we have you covered. Elegant Window Fashions is committed to providing a superior level of customer service and quality products. As part of this commitment, we offer a "Consumer Assurance Guarantee" to ensure that your shutters meet your expectations and are free from defects.

Under our "Consumer Assurance Guarantee," we will cover your shutters, up to two instances per order, against any damage. In the unlikely event that you require more than two repairs, you can rest assured that your shutters will still be covered under our transferable Limited Lifetime Warranty.

Similarly, our "Consumer Assurance Guarantee" will cover your blinds and shades, to the original purchaser, for one instance per order, of damage for any reason. After the repair has been performed, don't worry, your shades are still covered under our transferable Limited Lifetime Warranty.

Our Limited Lifetime Warranty provides coverage against original defects in materials or workmanship. It is important to note that both the "Consumer Assurance Guarantee" and Limited Lifetime Warranty are activated once the product is properly installed and accepted by the consumer.

At Elegant Window Fashions, we take pride in our products and stand behind their quality. Repair and replacement will be at our sole discretion, and we are committed to ensuring that you are satisfied with your purchase.

## **To Obtain Warranty Service**

For assistance with warranty claims, please contact the original dealer. Should you require product manuals or technical support, we invite you to visit <https://elegantwf.com/contact-us/> or call 888-615-0642.

We would like to bring to your attention that repair or replacement of defective items is the sole remedy under this warranty. Repairs shall be executed using comparable or identical parts, and shipping charges are not included in this warranty. Warranty claims must be accompanied by documented proof of purchase, as well as specific details regarding the nature of the problem and the product's location.

This warranty is exclusive and supersedes all other obligations, liabilities, or warranties. All other warranties, whether expressed or implied, are explicitly disclaimed. Elegant Windows or Elegant distributors/dealers shall not be liable for incidental or consequential damages, nor any other direct or indirect damage, loss, cost, expense, or fee. Please note that products are not covered for damage resulting from natural disasters or "Acts of God."

We would like to draw your attention to the fact that some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages. As a result, the above limitation may not apply to your state.

**Thank you for choosing Elegant Window Fashions to be a part of your home!**

